# INFORMATION & COMMUNICATION TECHNOLOGY - GLOBAL ECONOMIC OPPORTUNITIES

# Information & Communication Technology (ICT)



# Information and Communication Technology



ICT goods and service industry

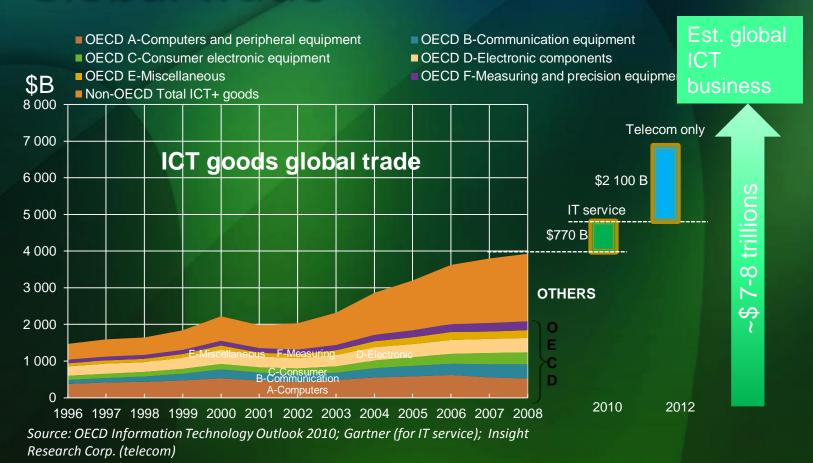
- Semiconductors/optoelectronics/electronics
- Computing devices, networking equipment, entertainment equipment (TV, game)
- Telecommunication (devices, system & service)
- Servers for data center, cloud computing
- Software, IT service (BPO)

**ICT** 

# ICT-enabled/ICT-driven industries

- Business process, productivity improvement
- e-commerce: online retailing, business transactions
- Advertisement, entertainment, gaming, digital content distribution
- Health care, education/training, social
- Energy, resource, environmental management for sustainability ("green" IT)

# ICT Global Trade



Not including ICT-enabled or ICT-driven economy

# **INTERNET TRENDS**

D10 CONFERENCE 5/30/2012

**Mary Meeker** 



# 1.1B Global Mobile 3G Subscribers, 37% Growth, Q4 – @ Only 18% of Mobile Subscribers

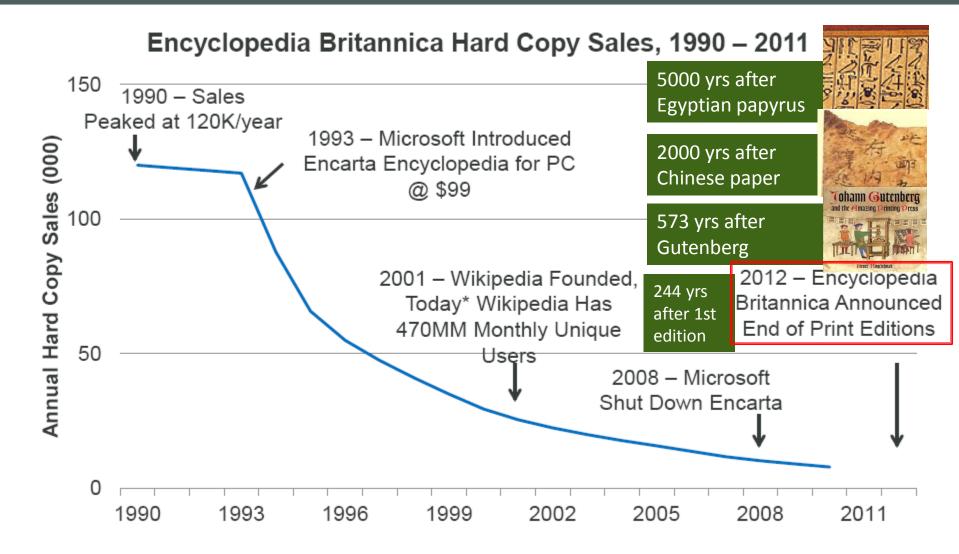
Rank	Country	у	CQ4:11 3G Subs (MM)	3G Penetr ation	3G Sub Y/Y Growth		Rank	Country	CQ4:11 3G Subs (MM)	3G Penetr ation	3G Sub Y/Y Growth
1	USA		208	64%	31%		16	Canada	16	62%	34%
2	Japan		122	95	9		17	Taiwan	14	48	17
3	China		57	6	115		18	South Africa	13	21	49
4	Korea		45	85	10		19	Turkey	13	20	62
5	Italy		44	51	25		20	Portugal	13	78	19
6	UK		42	53	25		21	Vietnam	12	11	358
7	Brazil		41	17	99		22	Mexico	11	11	55
8	India		39	4	841		23	Malaysia	10	27	7
9	Germany		38	36	23		24	Sweden	10	73	25
10	Spain		33	57	21		25	Philippines	10	11	45
11	France		30	45	35		26	Saudi Arabia	10	19	17
12	Indonesia		29	11	27		27	Netherlands	9	44	34
13	Poland		28	57	17		28	Egypt	8	10	60
14	Australi	ia	22	76	21		29	Austria	7	58	24
15	Russia		17	8	45		30	Nigeria	6	6	51
	Γ	Global 3G Stats:		Subscribers = 1,098MM		8MM8	Penetration = 18%		Growth = 37%		



Note: \*3G includes CDMA 1x EV-DO and Rev. A/B, WCDMA, HSPA; One user may have multiple mobile subscriptions and may be counted as multiple subscriber. Source: Informa WCIS+.

RE-IMAGINATION OF NEARLY EVERYTHING\* – POWERED BY NEW DEVICES + CONNECTIVITY + UI + BEAUTY – WHERE WE ARE NOW...

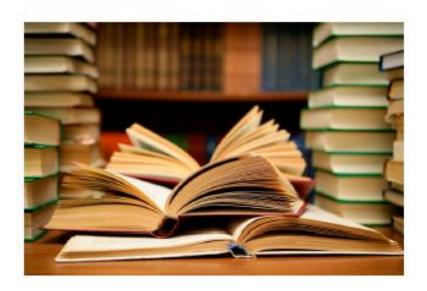
# First Generation of Re-Imagination – After 244 Years, Encyclopedia Britannica is Going Out of Print in 2012





# Re-Imagination of Books...

THEN...



NOW...
(Amazon Kindle / Apple iBooks)



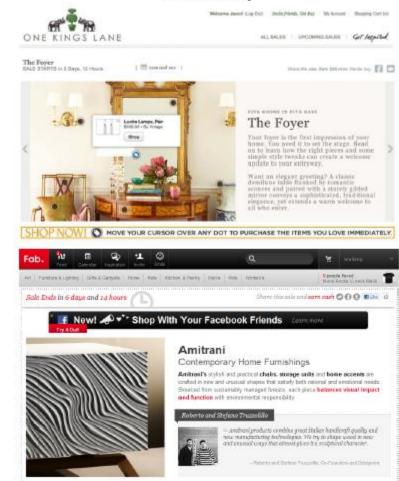
# Re-Imagination of Window Shopping...

# THEN...



# NOW...

(One Kings Lane / Fab) Click & Buy



# Re-Imagination of Business Collaboration...

# THEN...

Meetings / Whiteboards / Teleconferences



# NOW...

(Salesforce.com / Yammer / Jive...)
Online Working Groups / Data Sharing /
Instant Messages



# Re-Imagination of Personal Borrowing / Lending...

## THEN...

Borrowers – Paper Application / Lengthy Approval Process / High Interest Rates Investors – Little Access For Retail Investors / No Customization Based on Risk Tolerance



## NOW...

(Lending Club...)

Borrowers – Online Application / Funded in Days /
Lower Interest Rates

Investors – Easy Customization / Diversification /



# Re-Imagination of Education...

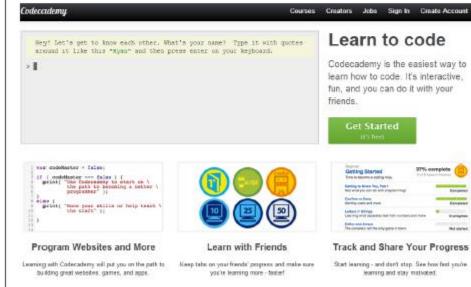
## THEN...

Classrooms / Lectures / Reading Materials



### NOW...

(Codecademy / Coursera / Khan Academy...)
Interactive / Online / Accessible by
Anyone Anywhere Anytime



# Re-Imagination of Healthcare Access...

# THEN...

Call to Make Appointments / Days or Weeks to See Doctors



# NOW...

(ZocDoc / Teladoc)
On-Demand Access to Doctors in Minutes or
Same Day / In Person or Via Phone Video Call





# Re-Imagination of Calling a Cab...

# THEN...

Long Lines During Rush Hours / Rain / Some Areas May Not Have Taxis Roaming on Streets



### NOW...

(Uber) One-Tap Taxi Call / Location-Aware / Electronic Payment



# Re-Imagination of Navigation + Live Traffic Info...

# THEN...

You're lost. Should hav

No... I'm not.

Gonna be OK

Yes you are. Stop at the next gas station and ask

To direction



# NOW...

(Waze)

User-Generated Digital Map / Live Crowd-Sourced Traffic Data



# Magnitude of Upcoming Change Will be Stunning - We are Still in Spring Training

- Nearly Ubiquitous High-Speed Wireless Access in Developed Countries
- Unprecedented Global Technology Innovation
- Ultra Competitive Markets for Mobile Operating Systems + Devices
- Broadly Accepted 'Social Graphs' / Information Transparency
- Fearless (& Connected) Entrepreneurs
- Difficult 'What Do I Have to Lose' Economic Environment for Many
- Available (& Experienced) Capital
- Fearless (& Connected) Consumers
- Inexpensive Devices / Access / Services (Apps)
- Ability to Reach Millions of New Users in Record (& Accelerating) Time
- 'Social Emerging as Starting Distribution Point for Content,' (Brian Norgard, Chill)
- Aggressive (and Informed) 'On My Watch' Executives at 'Traditional' Companies
- Unprecedented Combo of Focus on Technology AND Design
- Nearly 'Plug & Play' Environment For Entrepreneurs Marketplaces / Web Services / Distributed Work / Innovative Productivity Tools / Low 'Start Up' Cost
- Beautiful / Relevant / Personalized / Curated Content for Consumers



# Addressable Market For Re-Imagination – Aggregate Market Cap of Global Public Companies = \$36+ Trillion\*

ICT-enabled, ICT-driven industries						
		2012 Market Cap (\$B)	2011 Revenue (\$B)	2011 EBITDA (\$B)	Top Companies by N	/lkt Cap
Financials		\$6,855	\$4,647	\$1,035	ICBC, Chi <mark>na Construction Bar</mark>	ık, Wells Fargo
Consumer	Staples	4,386	3,972	543	Wal-Mart, Nestle, P&G, Coca-	Cola
Informatio	n Technology	3,966	2,298	422	Apple, Mi <mark>c</mark> rosoft, IBM, Google	, Samsung
Energy		3,926	6,652	1,068	Exxon Mo <mark>bil, PetroChina, She</mark>	II, Chevron
Consumer	Discretionary	3,734	4,734	624	Toyota, A <mark>r</mark> nazon.com, McDona	ld's, Walt Disney
Health Ca	re	3,380	2,204	455	Johnson & Johnson, Pfizer, R	oche, Novartis
Industrials	•	3,198	4,407	608	General E <mark>lectric, Siemens, U</mark> F	s
Materials		3,129	2,607	712	BHP Billit <mark>o</mark> n, Rio Tinto, Vale	
Telecomm	unication Services	2,572	2,045	699	China Mo <mark>p</mark> ile, AT&T, Telefoni	ca, Vodafone
Utilities		1,188	1,501	315	GDF Suez <mark>, National Grid, E.O</mark> l	N, EDF
Total	Est. global	\$36,335	\$35,066	\$6,483	~\$ 30.7 trillions	
	business	~\$	7-8 trillion	s ←	~ 4 X	

Note: \*Based on 3,000 global publicly traded companies as defined by Morgan Stanley Research's coverage universe. \*\*EBITDA is earnings before interest, tax, depreciation and amortization. Source: Morgan Stanley Research. Data as of 5/23/12.



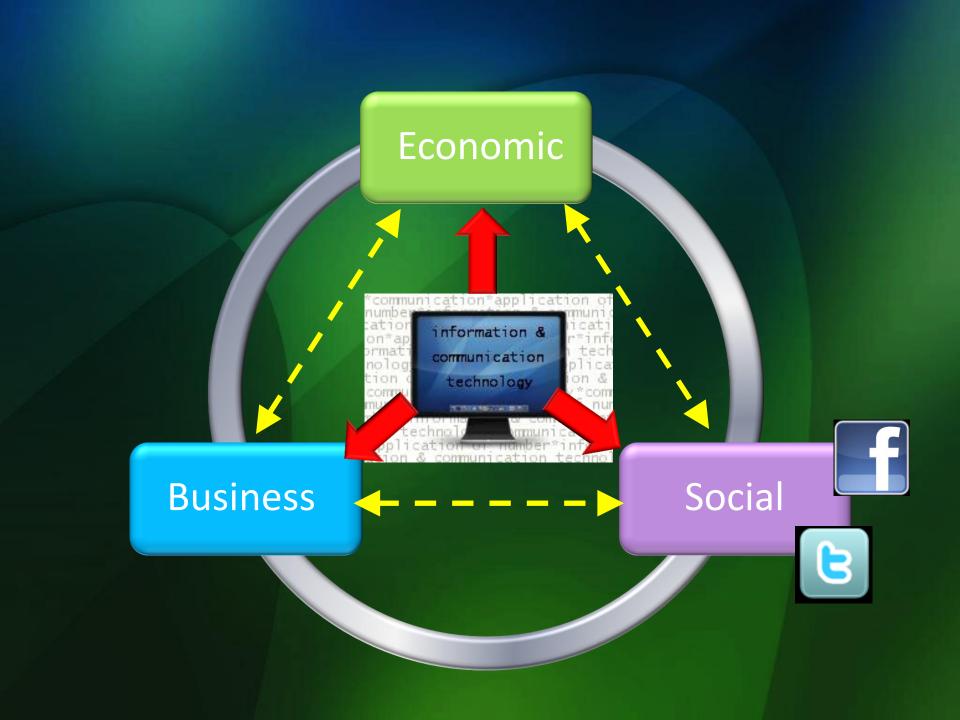
# Information and Communication **Technology**

# ICT goods and service industry

- Semiconductors/optoelectronics/electronics
- Computing devices, networking equipment, entertainment equipment (TV, game)
- Telecommunication (system & service)
- Servers for data center, cloud computing
- Software, IT service

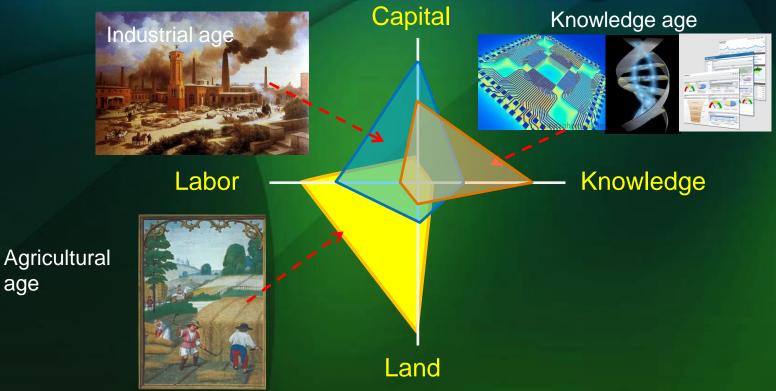
# ICT-enabled/ICT-driven industries

- Business process, productivity improvement
- e-commerce: online retailing, business transactions
- Advertisement, entertainment, gaming, digital content distribution
- Health care, education/training, social
- Energy, resource, environmental management for sustainability ("green" IT)



# ICT AND THE KNOWLEDGE ECONOMY

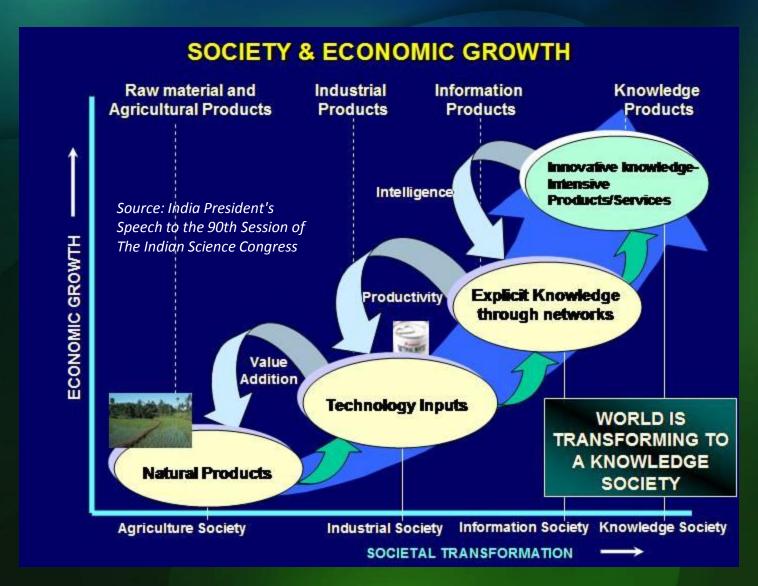
# Resources of knowledge economy



Knowledge has become the main resource

Source: Prof. Katsuhiro Umemoto JAIST

From: The knowledge economy and society - Andre Saito



Virtually every developed economy embraces an industrial policy for its digital economy (since ~ mid-1990's to present)

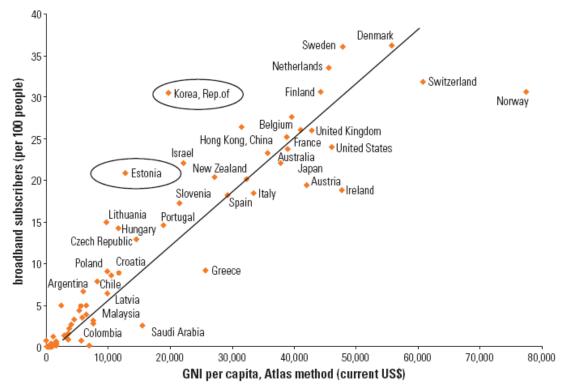
# World Bank: Every 10% increase of broad band produces 1.2-1.4% rise in GDP

**Key Trends in ICT Development** 

David A. Cieslikowski, Naomi J. Halewood, Kaoru Kimura, and Christine Zhen-Wei Qiang

WB IC4D (2009)





Sources: ITU, World Telecommunication/ICT Indicators Database; World Bank, World Development Indicators Database.



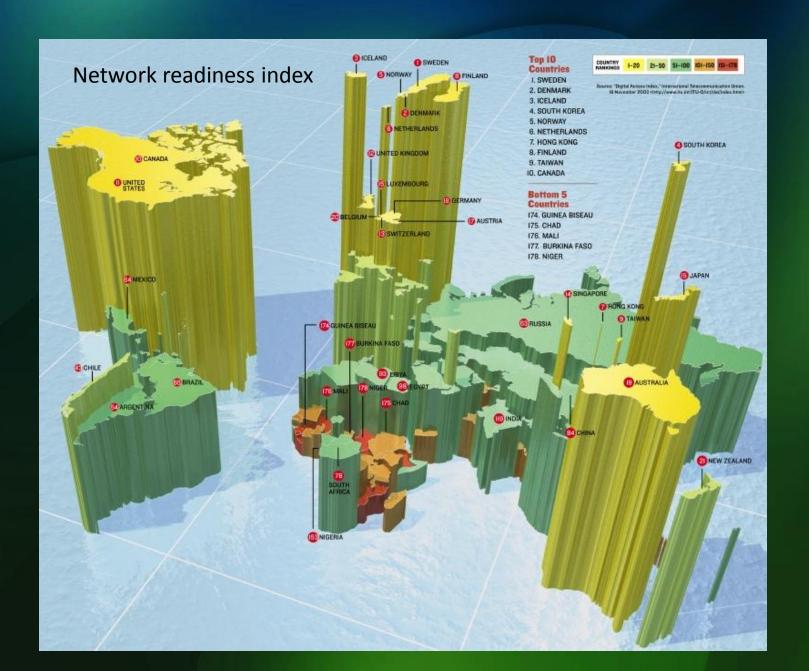
June 2011

# The New Digital Economy

How it will transform business

- 1 The global digital economy comes of age. The internet has set in motion a third wave of capitalism that will transform many aspects of the global
- 2 Industries undergo digital transformation. As a result of the maturing digital economy, companies across a range of industries have seen their business models upended as they contend with the twin forces of technology and
- 3 The digital divide reverses. With economic power shifting to the East, cash-rich companies in the developing world are now investing heavily in technology—often outpacing their counterparts in developed markets. CEOs
- 4 The emerging-market customer takes center stage. Rapid economic growth, along with rising populations and income levels, are putting emerging markets at the center of corporate growth strategies. Customers in emerging
- 5 Business shifts into hyperdrive. The ever-changing global marketplace, fuelled by fast-growth economies and new technology, has accelerated the
- 6 Firms reorganize to embrace the digital economy. To operate on the global

A research paper produced in collaboration with AT&T, Cisco, Citi, PwC & SAP



# *1*-Japan Strategy 2015 striving to Create a Citizen-Driven, Reassuring & Vibrant Digital Society

### Vision of Japan in 2015

- Create a society in which digital technologies will be accepted like air and water, create a condition of digital inclusion throughout the economy and society, enrich lives and connections among people
- Digital technology and information will lead to digital innovation and new vitality throughout the economy and society where individuals and society as a whole can use this vitality to undertake spontaneous creation and innovation that generate new value

### Perspectives for Achieving the Future Vision

- Make the strategy for a digital society in which human-centric digital technologies are as easy to use as water and air and are accepted universally by citizens
- A digital strategy from four new perspectives:
- Easy to use digital technologies
- Breaking down the barriers that hinder the use of digital technologies
- Ensuring security when using digital technologies
- Creating a new Japan by diffusing digital technologies and information throughout the economy and society

### Main Aspects of the Strategy

### Electronic Government and Local Government

- Create structures to implement electronic government (appoint government CIOs, etc.), follow up on prior plans and establish PDCA structures
- Broadly expand the <u>National e-PO Box\* (tentative name)</u> to provide one-stop administrative services and make government more transparent
- \* National e-PO Box are to be established by fiscal year 2013 and considered integration with the Social Security Number & Card (tentative name) to facilitate the use of existing systems; the basic concept is to be adopted this fiscal year.

## Three Major Fields

### Healthcare and Health

- Address issues including shortages of doctors in rural areas
  - Use telemedicine technologies
  - Maintain and enhance skills of doctors and others
- Implement cooperation among regional healthcare facilities
- Implement <u>Japanese EHR\* (tentative name)</u>
  - Reduce medical errors and provide continuous treatment throughout individuals' lives
  - Use electronic prescriptions and drug dispensing information
  - Use anonymous health-related information for epidemiological purposes
    - \* Electronic Health Records

### **Education and Human Resources**

- Encourage the use of digital technologies in classrooms and raise children's desire to learn, academic abilities and ability to use information
  - Raise the teaching abilities of teachers using digital echnologies
  - Establish easy-to-understand classes that use digital equipment such as electronic blackboards
- Develop highly-skilled digital human resources stably and continuously
- Broadly establish and improve practical educational bases
- Improve and expand national center functions through collaboration among industry, academia, and government

### Revitalizing Industry and Local Communities and Nurturing New Industries

Use digital technologies and information to transform structures in all industries and revitalize local communities and enhance the international competitiveness of Japanese industries.

- Develop business foundations for small and medium businesses
- · Promote green IT and ITS
- Establish new business types in local industry
- Increase the number of teleworkers (double teleworkers who work from home)
- Create new creative markets

### Development of Digital Infrastructure

Support advances in the use of digital technologies in all fields and promote growth

- Establish broadband infrastructure (in excess of 100 Mbps for mobile and 1 Gbps for fixed)
- Establish information security countermeasures
- Promote development of digital fundamental technologies
- Develop infrastructure for distribution and utilization of digital information

### Issues That Require Further Investigation

- •Priority Inspection of Regulations, Systems, Practices, etc.: Drastic reviews of regulations, systems, and practices that hinder the use of digital technologies and information will be performed and an initial priority inspection will be conducted in 2009. Based on the results, the government will take necessary measures and continue implementation in the future.
- Adoption of the Digital Global Vision (tentative name): The Digital Global Vision will be adopted by the end of fiscal 2009 concerning reinforcement of the international competitiveness of Japan's digital technologies and related industries.



DIGITAL BRITAIN

Final Report

JUNE 2009





**Foreword** 



As we made clear in our industrial strategy Building Britain's Future: New Industry, New Jobs — we believe Britain needs an active industrial policy if we are to maximise the benefits from the digital revolution. Doing nothing or leaving everything to the market would leave Britain behind. We need a clear and effective approach which is

Chapter 1

# **Executive Summary**

"Only a Digital Britain can unlock the imagination and creativity that will secure for us and our children the highly skilled jobs of the future. Only a Digital Britain will secure the wonders of an information revolution that could transform every part of our lives. Only a Digital Britain will enable us to demonstrate the vision and dynamism that we have to shape the future."

Rt Hon. Gordon Brown MP, Prime Minister

AMBITION: TO SECURE THE UK'S POSITION AS ONE OF THE WORLD'S LEADING DIGITAL KNOWLEDGE ECONOMIES

# An example of innovation

# Evolution of the phone

Electromechanical rotary



Electronic desktop



Cell phones









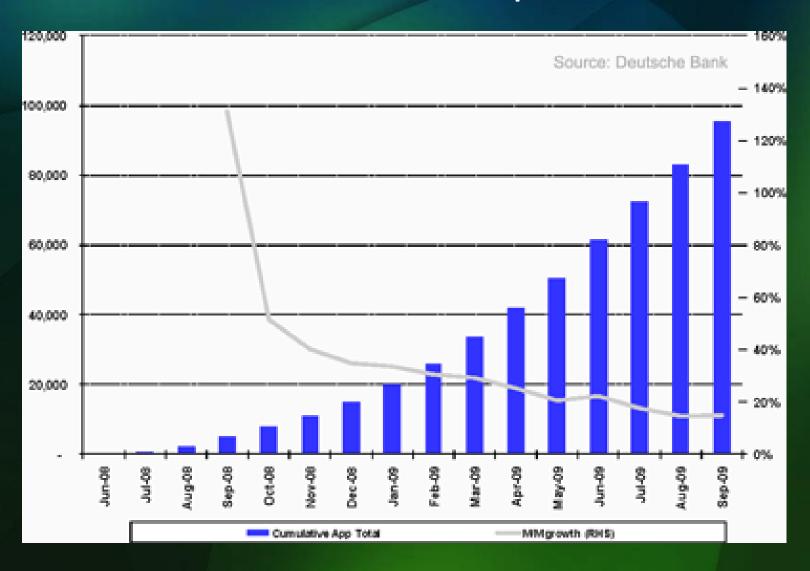
# Cell phone evolution



Just when you thought there is nothing left to innovate in cell phone



# Growth of smart phones





# Morgan Stanley

# Mobile Internet Next Major Computing Cycle

Mainframe Computing 1950s Mini Computing 1960s Personal Computing 1980s Desktop Internet Computing 1990s Mobile Internet Computing 2000s













# Technology Cycles - Wealth Creation / Destruction New Companies Often Win Big in New Cycles

Mainframe Mini Personal Mobile Internet Desktop Internet Computing Computing Computing Computing Computing 1980s 1990s 1950s 1960s 2000s Winners Winners Winners Winners Microsoft Google Digital Equipment IBM Cisco AOL Data General NCR HP Intel eBav Control Data Yahoo! Apple Honeywell Sperry IBM Yahoo! Japan Prime Honeywell Oracle Amazon.com Computervision Burroughs **EMC** Tencent Wang Labs Dell Alibaba HP Baidu Rakuten Compaq